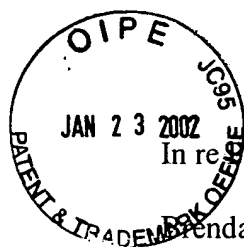


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AVJ
8/30/02



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Attorney Docket No.: 23452-089

Respondent P. MURRAY *et al.*

Group Art Unit: 2644

Serial No.: 09/384,443

Examiner: P. Edouard

Filed: August 27, 1999

For: SYSTEM AND METHOD FOR EVALUATING CHARACTERS
IN A MESSAGE (*AS AMENDED*)

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RESPONSE TO PAPER NO. 6

BOX NON-FEE AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Responsive to the Office Action mailed October 23, 2001, kindly amend the
above-identified application as follows:

IN THE SPECIFICATION:

Please replace the title of the invention with the following amended title:

--SYSTEM AND METHOD FOR EVALUATING CHARACTERS IN A
MESSAGE--

IN THE CLAIMS:

Please cancel claims ~~2, 7, 12, and 17~~ without prejudice or disclaimer. Please
amend claims 1, 3, 6, 8, 11, 13, 16 and 18 as indicated below. For the Examiner's
convenience, Applicants herewith present all currently pending claims as amended.